

# OPUC Accessibility Policy

The Office of Public Utility Counsel (OPUC) is committed to making its website accessible to all users, by adhering to applicable state TAC Chapter 206 and 213, the World Wide Web Consortium (W3C) requirements and the Federal Section 508 standards.

Webpages or applications developed or procured by OPUC must comply with the requirements referenced in this policy unless it would impose a significant difficulty or expense for the agency.

Images on the site contain 'alt tags' with descriptions of the image that aid users who listen to the content of the site by using a screen reader rather than reading the site. Text transcripts accompany audio clips of speeches and remarks.

A 'skip to' link provides users with a method for bypassing the header and going directly to the main content each time a page is accessed.

Major reports and other special publications that are made available on the agency's Web site are generally available in html. In many cases we publish a document using Adobe Portable Document Format (PDF). We strive to provide documents in multiple formats for accessibility. OPUC welcomes comments on how to improve the site's accessibility for users with disabilities.

OPUC is committed to making its website compliant with Conformance Level "Priority 1" of the WC3 accessibility rating.

If you use assistive technology and the format of any material on our website interferes with your ability to access the information, please use the following point of contact for assistance. To enable us to respond in a manner most helpful to you, please indicate the nature of your accessibility problem, the preferred format in which to receive the material, the URL of the requested material, and your contact information.

Contact: OPUC Webmaster

Phone: (512)-936-7500

E-mail Address: [opuc\\_customer@opuc.texas.gov](mailto:opuc_customer@opuc.texas.gov)

Additional information about accessibility programs in Texas is available from the [Governor's Committee on People with Disabilities](#).