

**Office of Public Utility Counsel
Annual Report
for
Fiscal Year 2022**



Prepared for

Senate Business and Commerce Committee

Senate Water and Rural Affairs Committee

Senate Finance Committee

House State Affairs Committee

House Natural Resources Committee

House Appropriations Committee



OFFICE OF PUBLIC UTILITY COUNSEL
COURTNEY K. HJALTMAN, CHIEF EXECUTIVE & PUBLIC COUNSEL

January 9, 2023

Honorable Members:

The Office of Public Utility Counsel (OPUC) is pleased to submit our *Fiscal Year 2022 Annual Report* as required by Section 13.063 of the Public Utility Regulatory Act. This report provides an overview of our agency's representation of residential and small commercial consumers in the electric, water, wastewater, and telecommunications utility industries during Fiscal Year (FY) 2022. Below is a brief summary of our key accomplishments this past year, which include:

- Attainment of approximately \$239 million in current year bill savings through the representation of residential and small commercial consumers, as a class, in 59 contested case proceedings before the Public Utility Commission of Texas (PUCT);
- Participation in two appeals of PUCT decisions in state court; and
- Participation on behalf of residential and small commercial consumers in 45 rulemaking and policy projects at the PUCT.

If you have any questions about this report, please contact me at (512) 936-7500.

Sincerely,

Courtney K. Hjaltman
Chief Executive &
Public Counsel

SECTION 1: OVERVIEW

The Office of Public Utility Counsel (OPUC) was created in 1983 as part of the 68th Legislature's Sunset Review of the Public Utility Commission of Texas (PUCT). The Legislature created OPUC to represent the interests of residential and small commercial consumers, as a class, in utility proceedings in Texas. While OPUC's responsibilities have varied over the years, OPUC is currently charged with representing residential and small commercial consumers, as a class, in the electric, water, wastewater, and telecommunications utility industries in Texas.

Section 13.063 of the Public Utility Regulatory Act (PURA) requires OPUC to provide an annual report on the agency's activities during the preceding year and to submit the report to the standing legislative committees that have jurisdiction over the agency, the House Appropriations Committee, and the Senate Finance Committee. The report must include:

- A list of the types of activities conducted by OPUC and time spent by OPUC on each activity;
- The number of hours billed by OPUC in representing residential or small commercial consumers in utility-related proceedings;
- The number of agency staff positions and type of work performed by each staff position; and
- OPUC's rate of success in representing residential or small commercial consumers in appeals of PUCT decisions.

OPUC participates in various activities each year, including utility rate-related contested case proceedings at the PUCT, utility rate and consumer-related rulemaking and policy projects at the PUCT, appeals of PUCT decisions in state court, and the stakeholder and board governance processes at the Electric Reliability Council of Texas (ERCOT) and Texas Reliability Entity (Texas RE). OPUC has also been recently charged to serve on the Texas Energy Reliability Council (TERC).

In contested case proceedings at the PUCT and appeals of PUCT decisions, OPUC provides legal representation and technical expertise to represent, protect, and promote consumer interests.

- In FY 2022, OPUC participated in 59 contested cases that resulted in consumers realizing approximately \$239 million in current year bill savings.
- In FY 2022, OPUC participated in two appeals of PUCT decisions in state court.
 - Docket No. 40443: SWEPCO's appeal of the Commission's final decision in Docket No. 40443. This case is currently pending in the Supreme Court - Case No. 21-0817, styled PUC v. TIEC. The parties are awaiting the Court's decision on the petitions for review filed by PUCT and SWEPCO from the Third Court of Appeals' holding in Case No. 03-17-00490-CV.
 - Docket No. 51415: SWEPCO's appeal of the Commission's final decision in Docket No. 51415. This case is currently pending in Travis County District Court - Case No. D-1-GN-22-002373

Importantly, as a result of legislation passed by the Texas Legislature in 2015 and 2017 requiring electric utilities operating in the State to file a rate case at the PUCT every four years, OPUC is litigating more electric utility rate cases, because electric utilities are filing rate cases more frequently at the PUCT. OPUC also continues to be significantly involved in water utility rate cases.

In PUCT rulemaking and policy projects, OPUC provides legal and technical expertise to represent, protect, and promote consumer interests. In FY 2022, OPUC participated in 45 projects, including filing comments, attending PUCT open meetings, workshops, and attending stakeholder meetings on a variety of policy matters. The policy matters addressed in FY 2022 included, but were not limited to alternative ratemaking for water and sewer utilities, amendment to Class A, B, C, and D water and sewer utilities annual report forms, review of wholesale-indexed products for compliance with customer protection rules for retail electric service, electric-gas coordination, rulemaking to establish weatherization standards, review of rules relating to electric service emergency operations plans, review of ERCOT scarcity pricing mechanisms, review of critical load standards and processes, power outage alert criteria, rule petition regarding temporary modification of deferred payment plans, review of administrative penalty authority, oversight of wholesale market participants, phase I and phase II ERCOT market redesign, other rulemakings resulting from Winter Storm Uri, and review of the Texas Universal Service Fund (TUSF).

Along with representing consumer interests in PUCT contested case proceedings, rulemaking and policy proceedings and appeals of PUCT decisions, OPUC is also an active participant in the ERCOT stakeholder and board governance processes. ERCOT is the Independent System Operator (ISO) for 90 percent of the Texas electric grid. OPUC's Chief Executive & Public Counsel serves as an *ex-officio* voting member of the ERCOT Board of Directors (ERCOT Board) and a member of the ERCOT Board's Human Resources and Governance (HR&G) Committee and Reliability and Market Committee. OPUC also has dedicated staff that represent residential consumer interests as a voting member in the ERCOT stakeholder process and a representative that is appointed by OPUC's Chief Executive & Public Counsel to represent residential consumer interests on ERCOT's Technical Advisory Committee (TAC) and other subcommittees, including the Protocol Revision Subcommittee, the Wholesale Market Subcommittee, and the Retail Market Subcommittee. In the 87th Legislature, Senate Bill 2 required the Chief Executive & Public Counsel to be a resident of Texas. The Chief Executive & Public Counsel is a resident of Texas.

In addition to serving on the ERCOT Board, OPUC's Chief Executive & Public Counsel also serves as an *ex-officio* non-voting member of the Texas Reliability Entity (Texas RE) Board of Directors. The Texas RE is responsible for ensuring compliance with North American Electric Reliability Corporation (NERC) reliability standards in the ERCOT region.

Additionally, in the 87th Legislature, Senate Bill 3 named OPUC as one of the agency members of the newly constituted Texas Energy Reliability Council (TERC), which ensures that the energy and electric industries in this state meet high priority human needs and address critical infrastructure concerns, and enhance coordination and communication in the energy and electric industries in Texas. OPUC currently has representatives serving in each of the committees created

by TERC. OPUC contributed to the TERC report which will be filed with the 88th Texas Legislature.

Pursuant to Section 434.153 of the Texas Government Code, OPUC's Chief Executive & Public Counsel serves on the Texas Coordinating Council for Veterans Services (TCCVS). TCCVS is tasked with coordinating outreach efforts to help ensure that veterans, military service members, and their families are aware of services and to facilitate collaborative relationships to identify and address issues affecting veterans and their families. OPUC's Chief Executive & Public Counsel, or a designated representative, attends council meetings throughout the year.

In accordance with its statutory obligations in PURA 13.005, OPUC maintains a process to promptly and efficiently address and resolve utility-related consumer concerns. OPUC collaboratively works with individual consumers, the PUCT's Customer Protection Division and industry stakeholders to address and resolve consumer concerns, including assisting consumers with filing and tracking complaints at the PUCT and directing consumers to bill payment assistance resources. In July 2021, OPUC worked with the Texas Division of Emergency Management (TDEM) to achieve verified status on Twitter. The blue verified badge on Twitter lets people know that an account of public interest is authentic. In January 2022, OPUC created a "utility alert" email for various industrial stakeholders and market participants to notify OPUC of outages and other emergency events affecting residential and small commercial consumers. This system assists OPUC in disseminating real time accurate information to residential and small commercial consumers in times of crisis.

- In FY 2022, OPUC staff handled 200 consumer complaints.

Through increased digital outreach and engagement on social media, OPUC strives to provide consumers with important information, including OPUC activities and developments, PUCT and ERCOT activities and developments, COVID-19-related developments, energy conservation measures that can provide potential savings on consumer utility bills, and grid reliability and outage matters.

During the February 2021 Winter Storm event (Winter Storm Uri) OPUC worked tirelessly around the clock to respond to calls from residential consumers from across the State who were without power and water and who had received very high electricity bills during and after Winter Storm Uri. OPUC has worked vigorously to provide important updates and access to helpful resources for consumers through social media outlets and OPUC's website and press releases. In addition to representing residential and small commercial consumers in litigation and policy matters, OPUC is statutorily required to promptly and efficiently address customer complaints. OPUC took an "all-hands-on-deck" approach to respond to calls from consumers seeking help with power outages. All twelve staff members, many of whom were also impacted by the power outages themselves, went to work from home, often without heat or power to respond to calls from consumers without heat or power. OPUC responded to every consumer call and email within the same day, including weekends.

In response to the COVID-19 pandemic, OPUC created a COVID-19 Consumer Resource Center, a dedicated webpage on the agency's website, to provide consumers with updates on the

PUCT's actions to assist residential consumers during the COVID-19 pandemic, bill payment assistance programs and resources, and information on actions being taken by the Governor and other key state agencies. OPUC promoted the COVID-19 Consumer Resource Center on social media in both English and Spanish. In addition, OPUC promoted enrollment in the PUCT's COVID-19 Electricity Relief Program to eligible residential consumers on social media throughout the duration of the program. OPUC also provided residential consumers with information regarding the PUCT's moratorium on electricity disconnections in non-competitive areas of the State outside of ERCOT, as well as the PUCT's moratorium on water disconnections for residential consumers served by investor-owned water utilities regulated by the PUCT. OPUC engaged with the PUCT, industry stakeholders, the Governor's Office and other key state agencies to stay informed on COVID-19-related developments and share important information with consumers through media outlets and the agency's COVID-19 Consumer Resource Center.

SECTION 2: OPUC ORGANIZATION

OPUC Staff Positions and Type of Work Performed

OPUC is led by the Chief Executive & Public Counsel, who is appointed by the Governor and confirmed by the Senate for a two-year term. The Chief Executive & Public Counsel must be licensed to practice law in the State of Texas, must demonstrate a strong commitment to and involvement in efforts to safeguard the rights of the public, and possess the knowledge and experience necessary to practice effectively in utility proceedings. The Chief Executive & Public Counsel oversees the operation of the agency, including the agency's budget and staffing, and leads the agency's representation of residential and small commercial consumers, as a class, in utility matters before the PUCT, state courts and ERCOT. OPUC's staff consists of up to 25.5 employees. OPUC's current staff consists of attorneys, government affairs and external communications staff, market and regulatory policy staff, and administrative staff.

OPUC Hours Billed

OPUC's workload during FY 2022 consisted of electric, water, wastewater, and telecommunications contested case proceedings, rulemaking and policy projects, and appeals of PUCT decisions. In FY 2022, OPUC staff spent 7,778.5 hours litigating contested cases, with an additional 33.0 hours spent on appeals of PUCT decisions. In addition, OPUC staff spent 8,243.5 hours participating in PUCT rulemaking and policy projects, including developing and filing comments throughout the PUCT's rulemaking and policymaking process, attending PUCT workshops and attending ERCOT board and stakeholder meetings. In total, in FY 2022, OPUC staff spent 16,055.0 hours advocating on behalf of our state's residential and small commercial consumers, as a class, in electric, water, wastewater, and telecommunications utility matters.

SECTION 3: CONTESTED CASES AND APPEALS

In FY 2022, OPUC participated in 59 contested case proceedings and two appeals of PUCT decisions. The contested cases included comprehensive electric and water utility base rate cases, other utility rate-related cases, electric utility sale/transfer/merger (STM) cases, and certificate of

convenience and necessity (CCN) cases involving generation facilities for non-ERCOT utilities. For more information about these contested cases and appeals, please see Attachment A, *OPUC List of FY 2022 Cases, Projects and Appeals*.

A major portion of OPUC's staff resources were devoted to advocating for reasonable rates from electric and water utilities operating in Texas. Most of the agency's employees consist of attorneys who are involved in representing residential and small commercial consumers, as a class, in the litigation of comprehensive electric and water utility base rate cases and other utility rate-related cases. The main issues in comprehensive utility base rate cases typically include the utility's return on equity, capital structure, rate of return, revenue requirement, cost allocation and rate design. OPUC relies on expert testimony from regulatory accountants, financial analysts, engineers, economists, and other industry experts to litigate these important issues. In total, OPUC's litigation efforts in contested case proceedings at the PUCT resulted in lowering costs for residential and small commercial consumers by approximately \$239 million in current year bill savings.

In 2015 and 2017, the Texas Legislature passed legislation requiring electric utilities operating outside and inside of the ERCOT region to file a rate case at the PUCT every four years. As a result of this legislation, the PUCT promulgated 16 Texas Administrative Code (TAC) § 25.246 and § 25.247 in 2016 and 2018 to implement a rate review schedule for non-ERCOT and ERCOT electric utilities. As a result of the PUCT's rate review process, OPUC is litigating more comprehensive utility base rate cases at the PUCT, because both ERCOT and non-ERCOT electric utilities are now filing base rate cases more frequently at the PUCT.

In 2013, the Texas Legislature passed legislation that transferred regulation of water utility rates from the Texas Commission on Environmental Quality (TCEQ) to the PUCT and consumer advocacy in water utility rate proceedings to OPUC. Since then, OPUC's attorneys have advocated for reasonable rates from water utilities in comprehensive utility base rate cases at the PUCT. The main issues in comprehensive water utility base rate cases typically include the utility's return on equity, capital structure, rate of return, revenue requirement, cost allocation and rate design. OPUC relies on expert testimony from regulatory accountants, financial analysts, engineers, economists, and other industry experts to litigate these important issues.

SECTION 4: RULEMAKING AND POLICY PROJECTS

In FY 2022, OPUC actively participated and advocated for residential and small commercial consumer interests in 45 rulemaking and policy projects at the PUCT. OPUC staff analyzed policy issues and PUCT staff rule proposals, developed and filed comments throughout the PUCT rulemaking and policymaking process, participated in PUCT workshops, and attended stakeholder meetings. The policy matters addressed in FY 2022 included, but were not limited to alternative ratemaking for water and sewer utilities, amendment to Class A, B, C, and D water and sewer utilities annual report forms, review of wholesale-indexed products for compliance with customer protection rules for retail electric service, electric-gas coordination, rulemaking to establish weatherization standards, review of rules relating to electric service emergency operations plans, review of ERCOT scarcity pricing mechanisms, review of critical load standards

and processes, power outage alert criteria, rule petition regarding temporary modification of deferred payment plans, review of administrative penalty authority, oversight of wholesale market participants, phase I and phase II ERCOT market redesign, other rulemakings resulting from Winter Storm Uri, and review of the Texas Universal Service Fund (TUSF). For more information about these projects, please see Attachment A, *OPUC List of FY 2022 Cases, Projects and Appeals*.

SECTION 5: ERCOT AND TEXAS RE PARTICIPATION

As noted in Section 1 of the report, OPUC is an active participant at ERCOT and the Texas RE. OPUC's Chief Executive & Public Counsel is an *ex-officio*, voting member of the ERCOT Board of Directors, and an *ex-officio*, non-voting member of the Texas RE Board of Directors. In both capacities, OPUC's Chief Executive & Public Counsel represents consumer interests.

In addition to these board positions, OPUC staff represent residential consumers on ERCOT's Technical Advisory Committee (TAC) and TAC subcommittees, including the Protocol Revisions Subcommittee (PRS), Wholesale Market Subcommittee (WMS), Reliability Operations Subcommittee (ROS), and Retail Market Subcommittee (RMS). OPUC staff also represented residential consumers in ERCOT workgroups and taskforces in FY 2022.

SECTION 6: LOOK AHEAD

Looking ahead to FY 2023, OPUC is strongly committed to representing our state's millions of residential and small commercial consumers in the rapidly evolving electric, water, wastewater, and telecommunications utility industries in Texas. Despite the economic impacts of the COVID-19 pandemic, our state's robust economy continues to stimulate significant population and business growth. As a result of this continued economic expansion and growth, our state will need more electric, water, wastewater, and telecommunications infrastructure in the coming years. Pursuant to our statutory mission, OPUC will continue to participate in the PUCT regulatory process and work with industry stakeholders to help ensure our state's residential and small commercial consumers pay just and reasonable utility rates and have access to adequate, affordable and reliable electric, water, wastewater, and telecommunications infrastructure and services.

As technology continues to rapidly evolve, new and emerging technologies, including electric vehicles, battery storage, and new distributed generation and demand response advancements, will continue to proliferate in our state. Pursuant to our statutory mission, OPUC will continue to evaluate our state's evolving electric, water, wastewater and telecommunications utility industries, monitor and participate in the regulatory and stakeholder processes at the PUCT and ERCOT, and work with industry stakeholders to assess the impact of new and emerging technologies on our state's residential and small commercial consumers.

As residential and small commercial consumers continue to be impacted by the COVID-19 pandemic, OPUC will continue to monitor and provide important information to consumers about key COVID-19-related developments and bill payment assistance programs and resources

through the agency's COVID-19 Consumer Resource Center and social media. OPUC will also continue to stay engaged with the PUCT, industry stakeholders, the Governor's Office and other key state agencies to obtain important COVID-19-related information for consumers.

In response to the power outages caused in February 2021 by Winter Storm Uri, OPUC will continue to work with the Legislature, PUCT, ERCOT, TERC, RRC and other government bodies to implement strong measures required by Senate Bill 3 to help ensure that our State's millions of residential and small commercial consumers have a reliable, affordable, and adequate supply of electricity in the future.

Attachment A
OPUC List of FY 2022 Cases, Projects and Appeals

Cases	
48745	48745 Entergy Texas, Inc. Compliance Filing Relating to Participation in Smart Meter Texas and Changes to Its Advanced Metering System
49334	Copano Cove Water Company for Authority to Change Rates
49337	Woodland Hills Water, LLC Application for Authority to Change Rates
49892	Concho Rural Water Corporation Application for Authority to Change Rates
50557	Corix Utilities (Texas), Inc. Application for Authority to Change Rates
50721	Crystal Clear Water, Inc. Application for Authority to Change Rates
50788	Ratepayers Appeal of the Decision by Windermere Oaks Water Supply Corporation to Change Water and Sewer Rates
50944	Monarch Utilities I L.P. Application for Authority to Change Rates
50997	Southwestern Electric Power Company (SWEPCO) Application for Authority to Reconcile Fuel Costs
51215	Entergy Texas, Inc. (ETI) Application to Amend Its Certificate of Convenience and Necessity for the Acquisition of a Solar Facility in Liberty County
51381	Entergy Texas, Inc. (ETI) Application to Establish a Generation Cost Recovery Rider Related to the Montgomery County Power Station
51415	Southwestern Electric Power Company (SWEPCO) Application for Authority to Change Rates
51625	Southwestern Public Service Company (SPS) Application for Authority to Revise Its Fuel Factor Formula & Related Relief
51665	Southwestern Public Service Company (SPS) Application to Change Its Fuel Factor & Related Relief
51671	AEP Texas, Inc. Application for the Final Reconciliation of Advanced Metering Costs
51802	Southwestern Public Service Company (SPS) Application for Authority to Change Rates
51859	Petition to Revoke the Retail Electric Provider Certificate of Griddy Energy LLC

51867	Commission Staff's Petition to Revoke the Retail Electric Provider Certification of Entrust Energy, Inc.
51902	Commission Staff's Petition to Revoke the Retail Electric Provider Certificate of Power of Texas Holdings, Inc.
51922	Commission Staff's Petition to Revoke the Retail Electric Provider Certificate of Power of Volt Electricity Provider, LP
51997	Entergy Texas, Inc. (ETI) Application for Determination of System Restoration Costs
52001	MQE, LLC DBA My Quest Energy Application to Relinquish Its Retail Electric Provider Certificate and Petition of Commission Staff to Revoke the Retail Electric Provider Certificate of MQE, LLC DBA My Quest of Texas Energy (Consolidated w/ PUC Docket No. 52078)
52033	GridPlus Texas, Inc. Application to Relinquish Its Retail Electric Provider Certificate and Petition of Commission Staff to Revoke the Retail Electric Provider Certificate of GridPlus Texas, Inc.
52040	El Paso Electric Company Application for Approval of Advanced Metering System (AMS) Deployment Plan, AMS Surcharge, and Non-Standard Metering Service Fees
52085	Petition to Revoke the Retail Electric Provider Certificate of Illuminar Energy, LLC
52195	El Paso Electric Company Application to Change Rates
52302	Entergy Texas, Inc. Application for a Financing Order
52321	ERCOT Application for a Debt Obligation Order Under PURA Chapter 39, Subchapter M, & Request for a Good Cause Exception
52322	ERCOT Application for a Debt Obligation Order to Finance Uplift Balances Under PURA Chapter 39, Subchapter N, For an Order Initiating a Parallel Docket, & for a Good Cause Exception
52354	Entergy Texas, Inc. Application to Update Its Generation Cost Recovery Rider (GCRR) to Reflect the Acquisition of the Hardin County Peaking Facility
52364	Proceeding for Eligible Entities to File an Opt Out Pursuant to PURA § 39.653(d) and For Load-Serving Entities to File Documentation of Exposure to Costs Pursuant to the Debt Obligation Order in D-52322
52389	Southwestern Electric Power Company's (SWEPCO) Request for Approval of Advanced Metering System (AMS) Deployment Plan, AMS Surcharge & Non-Standard Metering Service Fees

52397	Southwestern Electric Power Company’s (SWEPCO) Application to Implement a Net Interim Fuel Surcharge
52451	Southwestern Public Service Company (SPS) Application for Approval of Advanced Metering System (AMS) Deployment Plan, AMS Surcharge, & Non-Standard Metering Service Fees
52485	Southwestern Public Service Company to Amend Its Certificate of Convenience and Necessity to Convert Harrington Generating Station from Coal to Natural Gas
52487	Entergy Texas, Inc. (ETI) Application to Amend Its Certificate of Convenience & Necessity to Construct Orange County Advanced Power Station
52689	CenterPoint Energy Houston Electric, LLC Expedited Petition for Approval of Interim Load Management Programs for Nonresidential Customers & for an Accounting Order
52715	Denton Municipal Electric Application to Change Rates for Wholesale Transmission Service
52728	City of College Station Application to Change Rates for Wholesale Transmission Service
52755	Entergy Texas, Inc. Application to Update Its Mark to Market Rider Consistent with the Commission’s Order in Docket No. 51095
52797	Application of Conroe Resort Utilities, LLC and Undine Development LLC For Sale, Transfer, or Merger of Facilities and Certificate Rights in Montgomery County
52828	Golden Spread Electric Cooperative Application to Change Wholesale Transmission Service Rates
53034	Southwestern Public Service Company Application for Authority to Reconcile Fuel & Purchased Power Costs for the Period July 1, 2018 through June 30 2021
53109	Undine Development, LLC Application for System Improvement Charges
53217	CenterPoint Energy Houston Electric LLC Application for Interim Update of Wholesale Transmission Rates
53234	Application of Crystal Springs Water Company, Inc. for Authority to Change Rates
53428	Application of Aqua Texas, Inc. for System Improvement Charges
53529	Application of The City of Lubbock, acting by and through Lubbock Power & Light for Authority to Connect the Remaining Portion of its Load With ERCOT and for Approval of Settlement Agreement

53601	Application of Oncor Electric Delivery Company LLC for Authority to Change Rates
53625	Application of Southwestern Electric Power Company for Certificate of Convenience and Necessity Authorization and Related Relief for the Acquisition of Generation Facilities
53652	Application of Houston County Electric Cooperative, Inc. for Interim Update of Wholesale Transmission Rates
53719	Application of Entergy Texas, Inc. (ETI) for Authority to Change Rates
53758	Application of Grid United Texas, LLC for a Certificate of Convenience and Necessity Under PURA §§ 37.051(c-1) and 37.056(b)(2)
53759	Application of Nerro Supply, LLC for Authority to Change Rates
53765	Application of Crystal Systems Texas, LLC and Undine Texas, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Smith County
53766	Application of Southwestern Public Service Company (SPS) for Authority to Implement a Net Surcharge Associated with Docket No. 51802
53797	Petition to Direct Disbursement of PURA Chapter 39, Subchapter N Proceeds Designated for V247 Power Corporation
53815	Application of Corix Utilities (Texas) Inc. for Authority to Change Rates
53894	Application of Cross Texas Transmission LLC for Interim Update of Wholesale Transmission Rates
Projects	
36234-P	Joint TDUs AMS Low-Income Programs Project
48023-P	Rulemaking to Address the Use of Non-Traditional Technologies in Electric Delivery Service
48540-P	Review of Real-Time Co-Optimization in the ERCOT Market
49125-P	Review of Issues Related to Electric Vehicles
49480-P	Request for Comments on Revisions to Notice of Proposed Rate Change to be Provided to Customers Pursuant to Tex. Water Code 13.187 and Notice of Proposed Rate Change to be Provided to Customers Pursuant to Tex. Water Code 13.1871
50322-P	Alternative Ratemaking Mechanisms for Water and Sewer Utilities
50514-P	Project to Amend Class A, B, C, D Water & Sewer Annual Report Forms

50664-P	Issues Related to the State of Disaster for Coronavirus Disease 2019
50796-P	Review of TUSF Rate
51603-P	Review of Distributed Energy Resources
51825-P	Investigation Regarding the February 2021 Winter Weather Event
51830-P	Review of Wholesale-Indexed Products for Compliance with Customer Protection Rules for Retail Electric Service
51839-P	Electric-Gas Coordination
51840-P	Rulemaking to Establish Weatherization Standards
51841-P	Review of 16 T.A.C. § 25.53 Relating to Electric Service Emergency Operations Plans
51888-P	Review of Critical Load Standards and Processes
51889-P	Review of Communications for the Electric Market
52266-P	Review of Summer 2021 ERCOT Market Performance
52287-P	Power Outage Alert Criteria
52312-P	Review of Administrative Penalty Authority
52313-P	Review of Statutory Definitions
52345-P	Critical Natural Gas Facilities & Entities
52364-P	Proceeding for Eligible Entities to File an Opt Out Pursuant to PURA § 39.653(d) and For Load-Serving Entities to File Documentation of Exposure to Costs Pursuant to the Debt Obligation Order in D-52322
52373-P	Review of Wholesale Electric Market Design
52405-P	Review of Certain Water Customer Protection Rules
52631-P	Review of PURA 25.505
52796-P	Review of Market Participant Qualifications and Reporting
52845-P	Middle Mile Broadband
53140-P	Review of Texas Universal Service Fund
53169-P	Review of Transmission Rates for Experts from ERCOT
53198-P	Project to Identify Issues Pertaining to Lubbock Power and Light's Proposal to Transfer Existing Facilities and Load into the Electric Reliability Council of Texas
53298-P	Wholesale Electric Market Design Implementation

53401-P	Electric Weather Preparedness Standards - Phase II
53403-P	Review of Chapter 25.101
53443-P	Middle Mile Broadband Plans Under 16 TAC 25.218
53493-P	Emergency Response Service
53911-P	Aggregate Distributed Energy Resource (ADER) ERCOT Pilot Project
53971-P	Petition for Rulemaking of Lone Star Chapter of the Sierra Club to Amend 16 TAC §§ 25.181 (Energy Efficiency Goal) and 25.182 (Energy Cost Recovery Factor)
OPUC 02-2	ERCOT Activities
OPUC 07-1	OPUC's Project Number for Customer Complaints
OPUC 09-3	Customer & External Communications Activities
OPUC 10-5	Texas Reliability Entity (Texas RE) Activities
OPUC 20-1	OPUC Activities related to COVID-19
OPUC 22-1	OPUC Activities related to RRC Proposed New 16 TAC § 3.65 and Proposed Amendments to § 3.107 to Implement HB 3648 and SB3
OPUC 22-02	OPUC Activities related to RRC Proposed New § 3.66 Relating to Weather Emergency Preparedness Standards - SB 3
Appeals	
A-40443	Appeal of PUC Docket No. 40443, Application of Southwestern Electric Power Company for Authority to Change Rates and Reconcile Fuel Costs [D-1-GV-14-000612-OPUC] [CONSOLIDATED: D-1-GV-14-000536-State Agencies] [D-1-GN-14-001378-TIEC] [D-1-GN-14-001373-CARD] [03-17-00490-CV]
A-51415	Appeal of PUC Docket No. 51415, Southwestern Electric Power Company (SWEPCO) Application for Authority to Change Rates D-1-GN-22-002373